

Anthem PA Transition

Express Scripts is committed to serving Anthem, its members, and physicians throughout their transition away from our Coverage Review Department.

Starting on July 15 and **ending November 4, 2018**, there were three phases of transition to submit Anthem prescription prior authorizations (PAs), or medication coverage reviews.

Submit Anthem PAs Electronically

The easiest way to submit PA requests is **electronically** through your electronic health record or an online service. **Effective immediately**, when using an ePA service, after selecting your plan's state, please use the following search terms to ensure your requests are processed correctly:

| Member Coverage | ePA Online Search Term |
|---------------------------------------|------------------------|
| MEDICARE through Anthem | "Anthem Medicare" |
| MEDICAID through Anthem | "Anthem Medicaid" |
| COMMERCIAL* through Anthem | "Anthem Commercial" |
| All coverages through Express Scripts | "Express Scripts" |

These search terms may be used **at any time** and are not date or phase dependent.

**Commercial designates any non-government provided coverage and should be used for all non-Medicare and non-Medicaid plans.*

Phase I Anthem Rx Groups

Effective Date: July 15, 2018

| Rx Group | Plan Name |
|----------|--|
| WL2A | Anthem Blue Cross and Blue Shield of Indiana |
| WL3A | Anthem Blue Cross and Blue Shield of Kentucky |
| WL4A | Anthem Blue Cross and Blue Shield of Missouri |
| WL5A | Anthem Blue Cross and Blue Shield of Ohio |
| WL6A | Anthem Blue Cross and Blue Shield of Wisconsin |
| WLWA | Wisconsin Collaborative Insurance Company |
| WX2A | Anthem Blue Cross and Blue Shield of Indiana Exchanges |
| WX3A | Anthem Blue Cross and Blue Shield of Kentucky Exchanges |
| WX4A | Anthem Blue Cross and Blue Shield of Missouri Exchanges |
| WX5A | Anthem Blue Cross and Blue Shield of Ohio Exchanges |
| WX6A | Anthem Blue Cross and Blue Shield of Wisconsin Exchanges |

Phase I Anthem Phone and Fax Number Changes

Effective Date: July 15, 2018

While ePA streamlines the prior authorization process, if you must initiate a new Anthem PA request by fax or phone, please note the contact numbers for the following Commercial and Exchange plans changed on July 15, 2018.

| Plan | New Fax Number | New Phone Number |
|----------------------|----------------|------------------|
| Indiana Commercial | 844.521.6940 | 833.293.0659 |
| Kentucky Commercial | 844.521.6947 | |
| Missouri Commercial | 844.534.9053 | |
| Ohio Commercial | 844.534.9055 | |
| Wisconsin Commercial | 844.534.9056 | |
| Indiana Exchange | 844.471.7938 | 833.293.0660 |
| Kentucky Exchange | 844.471.7939 | |
| Missouri Exchange | 844.471.7940 | |
| Ohio Exchange | 844.471.7942 | |
| Wisconsin Exchange | 844.474.3340 | |

Phase II Anthem Rx Groups

Effective Date: September 1, 2018

| Rx Group | Plan Name |
|----------|---|
| WLAA | Anthem Blue Cross and Blue Shield of Virginia |
| WLBA | Anthem Blue Cross Blue Shield of Georgia |
| WM2A | Anthem Medicare |
| WVEA | Commonwealth of Virginia (COVA) |
| WXAA | Anthem Blue Cross and Blue Shield of Virginia |
| WXBA | Anthem Blue Cross Blue Shield of Georgia |

Phase II Anthem Phone and Fax Number Changes

Effective Date: September 1, 2018

While ePA streamlines the prior authorization process, if you must initiate a new Anthem PA request by fax or phone, please use these contact numbers for the following Anthem Commercial and Exchange plans.

| Plan | New Fax Number | New Phone Number |
|----------------|----------------|------------------|
| Medicare | 844-521-6938 | 833-293-0661 |
| GA Commercial | 844-512-9002 | 833-293-0659 |
| VA Commercial | 844-474-3358 | |
| GA On Exchange | 844-512-9003 | 833-293-0660 |
| VA On Exchange | 844-474-6227 | |
| COVA | 844-474-6218 | |

Phase III Anthem Rx Groups

Effective Date: November 4, 2018

| Rx Group | Plan Name |
|----------|--|
| WFHA | Healthlink-Anthem |
| WFSA | South Carolina - Medicaid |
| WKEA | Anthem - Amerigroup Texas Medicaid |
| WKGA | Anthem - Amerigroup Kansas Medicaid |
| WKYA | Anthem - Amerigroup Iowa Medicaid |
| WL7A | Anthem Blue Cross and Blue Shield of Connecticut |
| WL8A | Anthem Blue Cross and Blue Shield of Maine |
| WL9A | Anthem Blue Cross and Blue Shield of New Hampshire |
| WLDA | Empire New York |
| WLEA | Anthem Blue Cross and Blue Shield of Colorado |
| WLFA | Anthem Blue Cross and Blue Shield of Nevada |
| WLHA | Anthem Blue Cross of California |
| WLJA | Unicare Health Plans of the Midwest |
| WX7A | Anthem Blue Cross and Blue Shield of Connecticut |
| WX8A | Anthem Blue Cross and Blue Shield of Maine Exchanges |
| WX9A | Anthem Blue Cross and Blue Shield of New Hampshire |
| WXDA | Empire New York Exchanges |
| WXEA | Anthem Blue Cross and Blue Shield of Colorado |
| WXFA | Anthem Blue Cross and Blue Shield of Nevada |
| WXHA | Anthem Blue Cross of California Exchanges |
| WZCA | California Medicaid |

Phase III Anthem Phone and Fax Number Changes

Effective Date: November 4, 2018

While ePA streamlines the prior authorization process, if you must initiate a new Anthem PA request by fax or phone, please use these contact numbers for the following Anthem Commercial and Exchange plans.

| Plan | New Fax Number | New Phone Number |
|--------------------|----------------|------------------|
| CT Commercial | 844-474-3350 | 833-293-0659 |
| ME Commercial | 844-474-3351 | |
| NH Commercial | 844-474-3355 | |
| NY Commercial | 844-474-3356 | |
| CA Commercial | 844-474-3347 | |
| CO Commercial | 844-521-6939 | |
| Unicare Commercial | 844-474-6217 | |
| NV Commercial | 844-534-9054 | |
| Healthlink | 844-474-3359 | |

| Plan, continued | New Fax Number | New Phone Number |
|-----------------|----------------|------------------|
| CT On Exchange | 844-474-6220 | 833-293-0660 |
| ME On Exchange | 844-474-6221 | |
| NH On Exchange | 844-474-6224 | |
| NY On Exchange | 844-474-6226 | |
| CA On Exchange | 844-474-6219 | |
| CO On Exchange | 844-534-9057 | |
| NV On Exchange | 844-471-7941 | |
| TX Medicaid | 844-474-3341 | |
| IA Medicaid | 844-512-9004 | |
| KS Medicaid | 844-512-8999 | |
| SC Medicaid | 844-512-9005 | 844-410-6890 |
| CA Medicaid | 844-474-3345 | 844-410-0746 |