Electronic Prior Authorization (ePA)

Speed through the prior authorization process with ePA!

ePA replaces faxing and phone calls so you can focus less on administrative tasks and more on patient care. Here are some answers to the most commonly asked questions.

Why should I use ePA?

- **Time saved:** You can send 11 ePAs in the time it takes to fax just one.[1]
- **Fast, secure & simple:** Patients can receive medications faster.
- **It's easy and intuitive:** Use your Electronic Health Record (EHR) tool or log in online.
- **Any authorized personnel can use ePA:** Prescribers, nurses, and nonclinical office staff.

How does ePA work?

When you need to complete a pharmacy PA, use your EHR or go online to the CoverMyMeds®, Surescripts®, or ExpressPAth® portal to answer and securely submit clinical questions about your patient. Approval decisions are often returned within moments of submission.[2]

What is the cost of ePA?

Some EHR vendors charge an additional fee for this added functionality. There is no cost to use online portals.

What makes ePA better?

Both the online portals and ePA within your EHR make it easy to submit fully electronic requests and give you:

- Clear direction on clinical requirements
- The ability to attach documentation if required
- Secure and efficient PA administration all in one place
- Capabilities to proactively request new PAs and renew existing PAs up to 60 days before they expire
- Streamlined questions, asking only those needed for the PA, unlike fax forms.

How do I get started?

ePA can integrate into your current EHR workflow. Check with your vendor to ensure you have the latest software version enabling ePA.

If ePA in your EHR tool is currently unavailable, create a free account online for the tool that works best for your office: CoverMyMeds, Surescripts, or ExpressPAth. Registration is free and takes only a couple of minutes!

Less time on the phone, more time for patients.

"ePA has significantly increased my productivity. Prior to using ePA, I found myself spending more time trying to find the correct form or in a very long queue waiting for a representative to assist me only to find out I was in the wrong department and needed to be transferred again. ePA has eliminated the guesswork."

- Medical Assistant at a neurology practice in Rochester, NY

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