

Anthem PA Transition

Express Scripts is committed to serving Anthem, its members, and physicians throughout their transition away from our Coverage Review Department.

Starting on July 15, 2018, and continuing in three phases through November 2018, the process to submit Anthem prescription prior authorizations (PAs), or medication coverage reviews, is changing.

Submit Anthem PAs Electronically

The easiest way to submit PA requests is **electronically** through your electronic health record or an online service. **Effective immediately**, when using an ePA service, after selecting your plan's state, please use the following search terms to ensure your requests are processed correctly:

Member Coverage	ePA Online Search Term
MEDICARE through Anthem	"Anthem Medicare"
MEDICAID through Anthem	"Anthem Medicaid"
COMMERCIAL* through Anthem	"Anthem Commercial"
All coverages through Express Scripts	"Express Scripts"

These search terms may be used **at any time** and are not date or phase dependent.

**Commercial designates any non-government provided coverage and should be used for all non-Medicare and non-Medicaid plans.*

Phase I Anthem Rx Groups

Effective Date: July 15, 2018

Rx Group	Plan Name
WL2A	Anthem Blue Cross and Blue Shield of Indiana
WL3A	Anthem Blue Cross and Blue Shield of Kentucky
WL4A	Anthem Blue Cross and Blue Shield of Missouri
WL5A	Anthem Blue Cross and Blue Shield of Ohio
WL6A	Anthem Blue Cross and Blue Shield of Wisconsin
WLWA	Wisconsin Collaborative Insurance Company
WX2A	Anthem Blue Cross and Blue Shield of Indiana Exchanges
WX3A	Anthem Blue Cross and Blue Shield of Kentucky Exchanges
WX4A	Anthem Blue Cross and Blue Shield of Missouri Exchanges
WX5A	Anthem Blue Cross and Blue Shield of Ohio Exchanges
WX6A	Anthem Blue Cross and Blue Shield of Wisconsin Exchanges

Phase I Anthem Phone and Fax Number Changes

Effective Date: July 15, 2018

While ePA streamlines the prior authorization process, if you must initiate a new Anthem PA request by fax or phone, please note the contact numbers for the following Commercial and Exchange plans changed on July 15, 2018.

Plan	New Fax Number	New Phone Number
Indiana Commercial	844.521.6940	833.293.0659
Kentucky Commercial	844.521.6947	
Missouri Commercial	844.534.9053	
Ohio Commercial	844.534.9055	
Wisconsin Commercial	844.534.9056	
Indiana Exchange	844.471.7938	833.293.0660
Kentucky Exchange	844.471.7939	
Missouri Exchange	844.471.7940	
Ohio Exchange	844.471.7942	
Wisconsin Exchange	844.474.3340	

Phase II Anthem Rx Groups

Effective Date: September 1, 2018

Rx Group	Plan Name
WLAA	Anthem Blue Cross and Blue Shield of Virginia
WLBA	Anthem Blue Cross Blue Shield of Georgia
WM2A	Anthem Medicare
WVEA	Commonwealth of Virginia (COVA)
WXAA	Anthem Blue Cross and Blue Shield of Virginia
WXBA	Anthem Blue Cross Blue Shield of Georgia

Phase II Anthem Phone and Fax Number Changes

Effective Date: September 1, 2018

While ePA streamlines the prior authorization process, if you must initiate a new Anthem PA request by fax or phone, please use these contact numbers for the following Anthem Commercial and Exchange plans.

Plan	New Fax Number	New Phone Number
Medicare	844-521-6938	833-293-0661
GA Commercial	844-512-9002	833-293-0659
VA Commercial	844-474-3358	
GA On Exchange	844-512-9003	833-293-0660
VA On Exchange	844-474-6227	
COVA	844-474-6218	

Phase III Anthem Rx Groups

Effective Date: November 4, 2018

Rx Group	Plan Name
WFHA	Healthlink-Anthem
WFSA	South Carolina - Medicaid
WKEA	Anthem - Amerigroup Texas Medicaid
WKGA	Anthem - Amerigroup Kansas Medicaid
WKYA	Anthem - Amerigroup Iowa Medicaid
WL7A	Anthem Blue Cross and Blue Shield of Connecticut
WL8A	Anthem Blue Cross and Blue Shield of Maine
WL9A	Anthem Blue Cross and Blue Shield of New Hampshire
WLDA	Empire New York
WLEA	Anthem Blue Cross and Blue Shield of Colorado
WLFA	Anthem Blue Cross and Blue Shield of Nevada
WLHA	Anthem Blue Cross of California
WLJA	Unicare Health Plans of the Midwest
WX7A	Anthem Blue Cross and Blue Shield of Connecticut
WX8A	Anthem Blue Cross and Blue Shield of Maine Exchanges
WX9A	Anthem Blue Cross and Blue Shield of New Hampshire
WXDA	Empire New York Exchanges
WXEA	Anthem Blue Cross and Blue Shield of Colorado
WXFA	Anthem Blue Cross and Blue Shield of Nevada
WXHA	Anthem Blue Cross of California Exchanges
WZCA	California Medicaid